

## Client Reviews

**Daniel Borley**

Dan The Mortgage Man



4.8 out of 5

Review from Verified Client

Cheshire | January 2019

★★★★★ 5 out of 5

Advice: ★★★★★

Service: ★★★★★

Value: ★★★★★

**What were the circumstances that caused you to look for a financial adviser?**

Remortgage to better rate and cheaper life insurance

**How did Daniel help you?**

Saved us 250 per month

**Have you seen the outcome you were hoping for?**

Yes

Review from Verified Client

Essex | December 2018

★★★★★ 5 out of 5

Advice: ★★★★★

Service: ★★★★★

Value: ★★★★★

**What were the circumstances that caused you to look for a financial adviser?**

Mortgage was due for renewal

**How did Daniel help you?**

Advised on the best mortgages available to us at the time of the renewal also saving money on our life insurances.

**Have you seen the outcome you were hoping for?**

Mortgage still awaiting completion

**What could they have done better?**

N/A

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Review from Verified Client

Essex | December 2018

★★★★★ 5 out of 5

Advice: ★★★★★

Service: ★★★★★

Value: ★★★★★

**What were the circumstances that caused you to look for a financial adviser?**

Looking to re-mortgage.

**How did Daniel help you?**

Used Daniel to find me a mortgage

**Have you seen the outcome you were hoping for?**

Yes

**What could they have done better?**

Nothing

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Review from Verified Client

Essex | December 2018

★★★★☆ 4 out of 5

Advice: ★★★★★

Service: ★★★★★

Value: ★★★★★

**What were the circumstances that caused you to look for a financial adviser?**

Ease and market availability

**How did Daniel help you?**

Obtained the mortgage

**Have you seen the outcome you were hoping for?**

Yes

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Review from Verified Client

Essex | December 2018

★★★★★ 5 out of 5

Advice: ★★★★★

Service: ★★★★★

Value: ★★★★★

**What were the circumstances that caused you to look for a financial adviser?**

Remortgaging

**How did Daniel help you?**

Find good deal

**Have you seen the outcome you were hoping for?**

Yes

**What could they have done better?**

N/A

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Review from Verified Client

Suffolk | December 2018

★★★★☆ 4.3 out of 5

Advice: ★★★★★

Service: ★★★★★☆

Value: ★★★★★☆

**What were the circumstances that caused you to look for a financial adviser?**

My mortgage was coming to the end of a fixed interest rate.

**How did Daniel help you?**

He sorted out a new mortgage with a longer fixed rate

**Have you seen the outcome you were hoping for?**

Yes it's all gone through

**What could they have done better?**

Everything was done and any questions answered

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Review from Verified Client

Essex | December 2018

★★★★☆ 4 out of 5

Advice: ★★★★★☆

Service: ★★★★★☆

Value: ★★★★★☆

**What were the circumstances that caused you to look for a financial adviser?**

Mortgage and follow up advice

**How did Daniel help you?**

Helped with remortgage my property and follow up

**Have you seen the outcome you were hoping for?**

Yes

**What could they have done better?**

Don't know

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Review from Verified Client

Essex | October 2018

★★★★★ 5 out of 5

Advice: ★★★★★

Service: ★★★★★

Value: ★★★★★

**What were the circumstances that caused you to look for a Financial adviser?**

Looking to move home and needed a mortgage and life cover.

**How did Daniel help you?**

Gave me free advice and also helped me to understand Income Protection insurance and why it was important for me to have,.

**What is your current situation? Have you seen the outcome you were hoping for?**

Yes, definitely.

**What could they have done better?**

Nothing - Dan was excellent.

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Review from Verified Client

Essex | July 2018

★★★★★ 5 out of 5

Advice: ★★★★★

Service: ★★★★★

Value: ★★★★★

**What were the circumstances that caused you to look for a Financial adviser?**

Fixed rate mortgage was coming up to the end.

**How did Daniel help you?**

Five stars! Daniel understood our needs, explained everything in a way that was easy to understand and covered the most important things for us.

**What is your current situation? Have you seen the outcome you were hoping for?**

Given the housing / mortgage market at the moment and predicting possible future problems yes.

**What could they have done better?**

Nothing unless he can state exactly the outcome of Brexit will be.

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Review from Verified Client

Essex | July 2018

★★★★★ 5 out of 5

Advice: ★★★★★

Service: ★★★★★

Value: ★★★★★

**What were the circumstances that caused you to look for a Financial adviser?**

Moving home.

**How did Daniel help you?**

Organising our financial situation by advising on how best to achieve what we needed.

**What is your current situation? Have you seen the outcome you were hoping for?**

Definitely!.

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Review from Verified Client

Essex | July 2018

★★★★★ 5 out of 5

Advice: ★★★★★

Service: ★★★★★

Value: ★★★★★

**What were the circumstances that caused you to look for a Financial adviser?**

We wanted to review our buy to let mortgage, and current mortgage investment.

**How did Daniel help you?**

Excellent , timely service. Dan re-arranged a good rate mortgage for us , very quickly and we were kept informed every step of the way.He was informative ,supportive and explained everything clearly and concisely and was quick to respond to the (very) few queries we had. We would recommend Dan without hesitation and will without doubt return to him . Thank you Dan ...it was so good to have you at our side.

**What is your current situation? Have you seen the outcome you were hoping for?**

We most certainly have, Daniel negotiated a better fixed rate mortgage for a longer term than our original mortgage .

**What could they have done better?**

Daniel was so efficient , effective and productive , there is no constructive criticism that we can suggest

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Review from Verified Client

Essex | July 2018

★★★★★ 5 out of 5

Advice: ★★★★★

Service: ★★★★★

Value: ★★★★★

**What were the circumstances that caused you to look for a Financial adviser?**

My family and I were looking to move to a larger home and required a larger

mortgage.

**How did Daniel help you?**

My mortgage was arranged by Dan Borley who is knowledgeable, reliable and hard working. Overall, a first class service was received from Dan and I would highly recommend contacting him with any mortgage queries.

**What is your current situation? Have you seen the outcome you were hoping for?**

I was happy with the product and service provided by Dan. My mortgage was set up as I wanted without any complications.

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Review from Verified Client

Essex | July 2018

★★★★★ 4.7 out of 5

Advice: ★★★★★

Service: ★★★★★

Value: ★★★★★☆

**What were the circumstances that caused you to look for a Financial adviser?**

Wanted to remortgage as our fixed rate was coming to an end.

**How did Daniel help you?**

Daniel discussed what we were looking for and the prepared some option mortgages for us to look over. Once we had chosen the right option for us, he arranged the mortgage.

**What is your current situation? Have you seen the outcome you were hoping for?**

Yes, a decrease in monthly payments and a new agreement with a 5 year fixed rate.

**What could they have done better?**

We gave Daniel feedback about the solicitors that were used by the company he works for as we found they were not as efficient as Daniel himself.



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Review from Verified Client

Essex | July 2018

★★★★★ 5 out of 5

Advice: ★★★★★

Service: ★★★★★

Value: ★★★★★

**What were the circumstances that caused you to look for a Financial adviser?**

Re new mortgage.

**How did Daniel help you?**

Dan Borley was my new mortgage advisor, when I switched mortgages from one lender to another. He was really helpful, explained everything to me and found me the best deal that suited my needs. Nothing was too much trouble and would certainly use his services again. I would highly recommend him and Countrywide as a whole. . Very satisfied. The after care was also good...once everything had been sorted.

**What is your current situation? Have you seen the outcome you were hoping for?**

Yes.

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Review from Verified Client

Suffolk | July 2018

★★★★★ 4.7 out of 5

Advice: ★★★★★☆

Service: ★★★★★

Value: ★★★★★

**What were the circumstances that caused you to look for a Financial adviser?**

Remortgage.

**How did Daniel help you?**

Dan Borley very friendly and helpful always at the end of the phone to answer any questions our remortgage was stress free and straight forward and would recommend Dan .

**What is your current situation? Have you seen the outcome you were hoping for?**

Yes.

**What could they have done better?**

Nothing we were both very happy with the advice Dan gave us.

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Review from Verified Client

Essex | July 2018

★★★★★ 5 out of 5

Advice: ★★★★★

Service: ★★★★★

Value: ★★★★★

**What were the circumstances that caused you to look for a Financial adviser?**

We were looking to change our mortgage provider.

**How did Daniel help you?**

Highly recommend, very prompt response to all our enquirys either by phone or electronically, friendly & professional would use again.

**What is your current situation? Have you seen the outcome you were hoping for?**

Yes very happy.

**What could they have done better?**

Nothing

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Review from Verified Client

Essex | July 2018

★★★★★ 5 out of 5

Advice: ★★★★★

Service: ★★★★★

Value: ★★★★★

**What were the circumstances that caused you to look for a Financial adviser?**

Mortgage.

**How did Daniel help you?**

Fantastic service, Dan is a great guy, very friendly and helpful and got us a really good rate for our mortgage. Look forward to seeing him again in a couple of years.

**What is your current situation? Have you seen the outcome you were hoping for?**

Definitely.

**What could they have done better?**

He did everything needed

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Review from Verified Client

Essex | July 2018

★★★★★ 5 out of 5

Advice: ★★★★★

Service: ★★★★★

Value: ★★★★★

**What were the circumstances that caused you to look for a Financial adviser?**

New mortgage.

**How did Daniel help you?**

Excellent service! Made a stressful process more bearable. I will definitely return for further advice before my fixed rate ends. Thank you so much.

**What is your current situation? Have you seen the outcome you were**

**hoping for?**

Most certainly.

**What could they have done better?**

Everything was perfect



Review from Verified Client

Essex | July 2018

★★★★★ 5 out of 5

Advice: ★★★★★

Service: ★★★★★

Value: ★★★★★

**What were the circumstances that caused you to look for a Financial adviser?**

Needing to remortgage.

**How did Daniel help you?**

Dan is so hard working and will go to great lengths to get the mortgage through. We came to him to arrange our remortgage and even with quick changes to circumstances, he got our remortgage through with skill and precision. Would recommend!.

**What is your current situation? Have you seen the outcome you were hoping for?**

Remortgaged well and great service.



Review from Verified Client

Essex | May 2018

★★★★★ 5 out of 5

Advice: ★★★★★

Service: ★★★★★

Value: ★★★★★

**What were the circumstances that caused you to look for a Financial**

**adviser?**

Buy to let mortgage wages coming up for renewal.

**How did Daniel help you?**

Daniel investigated the best options for us based on what we thought was needed and came up with options to further discuss. He then contacted the mortgage company and arranged a very smooth transition into the new mortgage. Everything tied in perfectly and we got a slightly cheaper deal than we had but over a 5 year period ! Great!.

**What is your current situation? Have you seen the outcome you were hoping for?**

Oh yes!.

**What could they have done better?**

as it went so smoothly and quickly I have no suggestions other than keep up the good work

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Review from Verified Client

Essex | April 2018

★★★★★ 5 out of 5

Advice: ★★★★★

Service: ★★★★★

Value: ★★★★★

**What were the circumstances that caused you to look for a Financial adviser?**

Renewing mortgage.

**How did Daniel help you?**

Everything was explained very thoroughly and we understood everything clearly. This was the most important part for us.

**What is your current situation? Have you seen the outcome you were hoping for?**

Yes our mortgage has been renewed at a better rate than before.

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Review from Verified Client

Merseyside | April 2018

★★★★★ 5 out of 5

Advice: ★★★★★

Service: ★★★★★

Value: ★★★★★

**What were the circumstances that caused you to look for a Financial adviser?**

I was concerned that the base rate was set to increase, and wanted advice on the effect this would have on my mortgage payments.

**How did Daniel help you?**

Dan looked into my figures and discussed all of my options with me in a clear and easily understood manner.

**What is your current situation? Have you seen the outcome you were hoping for?**

I am very happy with the advice I received.

**What could they have done better?**

I was very happy with the process from start to finish. I cannot think of any improvements.

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Review from Verified Client

London | April 2018

★★★★★ 5 out of 5

Advice: ★★★★★

Service: ★★★★★

Value: ★★★★★

**What were the circumstances that caused you to look for a Financial adviser?**

Needed a mortgage.

**How did Daniel help you?**

He arranged out mortgage.

**What is your current situation? Have you seen the outcome you were hoping for?**

Yes - we got a mortgage.

**What could they have done better?**

Brought me beer



Review from Verified Client

Essex | January 2018

★★★★★ 5 out of 5

Advice: ★★★★★

Service: ★★★★★

Value: ★★★★★

**What were the circumstances that caused you to look for a Financial adviser?**

Recommended by my estate agent when I purchased a but-to-let property.

**How did Daniel help you?**

Found the best deal on the buy-to-let interest only mortgage.

**What is your current situation? Have you seen the outcome you were hoping for?**

Yes definately.

**What could they have done better?**

Nothing to add



Review from Verified Client

Essex | October 2017

★★★★★ 5 out of 5

Advice: ★★★★★

Service: ★★★★★

Value: ★★★★★

**What were the circumstances that caused you to look for a Financial adviser?**

Buying a house.

**How did Daniel help you?**

Daniel was our mortgage advisor, for our first property. He went and above and beyond for us, answering all questions big and small and explaining every detail we needed.

**What is your current situation? Have you seen the outcome you were hoping for?**

Yes.

**What could they have done better?**

N/A

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Review from Verified Client

Suffolk | September 2017

★★★☆☆ 3.3 out of 5

Advice: ★★★★★

Service: ★★★☆☆

Value: ★★☆☆☆

**What were the circumstances that caused you to look for a Financial adviser?**

Remortgage.

**How did Daniel help you?**

He found us a new fixed rate mortgage.

**What is your current situation? Have you seen the outcome you were hoping for?**



Yes.

**What could they have done better?**

We were both very happy with the service that Dan provided

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Review from Verified Client

Essex | August 2017

★★★★★ 5 out of 5

Advice: ★★★★★

Service: ★★★★★

Value: ★★★★★

**What were the circumstances that caused you to look for a Financial adviser?**

end of tie in period on mortgage.

**How did Daniel help you?**

get a new better rate mortgage.

**What is your current situation? Have you seen the outcome you were hoping for?**

yes.

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Review from Verified Client

Essex | August 2017

★★★★★ 5 out of 5

Advice: ★★★★★

Service: ★★★★★

Value: ★★★★★

**What were the circumstances that caused you to look for a Financial adviser?**

find a mortgage.

**How did Daniel help you?**

got me the best deal.

**What is your current situation? Have you seen the outcome you were hoping for?**

yes I got a better deal then in the high street.

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Review from Verified Client

Essex | August 2017

★★★★★ 5 out of 5

Advice: ★★★★★

Service: ★★★★★

Value: ★★★★★

**What were the circumstances that caused you to look for a Financial adviser?**

Mortgage renewal.

**How did Daniel help you?**

Found us a better rate, allowing us to release some equity for home improvements.

**What is your current situation? Have you seen the outcome you were hoping for?**

We increases our mortgage by 25k while keeping the same monthly payments and not increasing the number of years. Very happy.

**What could they have done better?**

Nothing comes to mind, anything that was a niggle was out of the advisor's control e.g. Mortgage turnaround times

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Review from Verified Client

Derbyshire | December 2016

★★★★★ 5 out of 5

Advice: ★★★★★

Service: ★★★★★

Value: ★★★★★

**What were the circumstances that caused you to look for a Financial adviser?**

I was buying my first house.

**How did Daniel help you?**

Dan found the best mortgage for my needs.

**What is your current situation? Have you seen the outcome you were hoping for?**

Yes.

**What could they have done better?**

Nothing he was awesome

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Review from Verified Client

Essex | December 2016

★★★★★ 5 out of 5

Advice: ★★★★★

Service: ★★★★★

Value: ★★★★★

**What were the circumstances that caused you to look for a Financial adviser?**

We were remortgaging and wanted to find the best deal on the market that also allowed us to release equity.

**How did Daniel help you?**

Daniel found better products than we could on the high street, he managed the process through to application (we had to take over from there, which is standard) and it saved us both a huge amount of time that we could ill-afford. Definite value for money in our eyes.

**What is your current situation? Have you seen the outcome you were hoping for?**

Better, we had our mortgage approved and cash in the bank a month before we expected it.

**What could they have done better?**

The only improvement is feedback for the company. Their IT system and connection package is in desperate need of an overhaul. Poor Daniel spent a lot of time on the phone to the IT department due to system and dongle issues.

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